Michigan Community for a Lifetime

Elder Friendly Community

Assessment

Developed for the Michigan Commission on Services to the Aging

By:

State Advisory Council on Aging
Michigan Office of Services to the Aging
Michigan Department of Community Health

Michigan Vital Aging Think Tank Michigan State University Extension

Forward

The Michigan *Community for a Lifetime* Elder Friendly Community Assessment includes ten categories of assets/livability that play a significant role in creating elder friendly communities:

- Walkability
- Supportive community systems
- Access to Health Care
- Safety and Security
- Housing: Availability and Affordability
- Housing: Modification and Maintenance
- Transportation
- Commerce
- Enrichment
- Inclusion

Each section includes questions to help direct community discussion and information gathering. In addition, in the *Community for a Lifetime* Toolkit you'll find links to supportive information, if it is available, that will aid in your discussion.

The questions were compiled from various assessments and research on Elder Friendly and livable communities. They are based on research and on the recommendations of various local, state and national leaders and researchers. They are reviewed and updated based on new information and on input from participating communities. Your community group may decide to complete one or more section(s), depending upon your group discussions about what the primary area(s) of concern is that needs further study or attention.

This assessment will not be something that can be completed in one meeting. It will require some information gathering, some community discussion, and some judgment. Tools are available in the toolkit to assist with that process. A community group uses the assessment as the first step in the process of improvement.

As items are placed on the action plan, the *Community for a Lifetime* Toolkit will provide information on resources, best practices, and additional information that you can use to help implement your local projects.

Communities of all sizes can benefit from completing the assessment and applying for recognition as a *Community for a Lifetime*.

Congratulations on taking this step toward helping to establish your community as a recognized Michigan *Community for a Lifetime*.

Michigan Community for a Lifetime

Elder Friendly Community

2007 Assessment

Table of Contents

How to Use the Community for a Lifetime Elder Friendly Community Action Planning Tool	Page 12	
Assessment Sections:		
Chapter 1: Walkability/Bikeability	Pages 13-20	
Chapter 2: Supportive Community Systems	Pages 21-26	
Chapter 3: Access to Health Care	Pages 27-31	
Chapter 4: Safety and Security	Pages 32-36	
Chapter 5: Housing: Availability and Affordability	Pages 37-41	
Chapter 6: Housing: Modification and Maintenance	Pages 42-44	
Chapter 7: Public Transportation	Pages 45-49	
Chapter 8: Commerce	Pages 50-54	
Chapter 9: Enrichment	Pages 55-61	
Chapter 10: Inclusion	Pages 62-64	
Acknowledgement	Page 65	
Abbreviations Key	Page 66	
Action Plan Worksheets:		
Chapter 1: Walkability/Bikeability	Pages 67-70	
Chapter 2: Supportive Community Systems	Pages 71-74	
Chapter 3: Access to Health Care	Pages 75-78	
Chapter 4: Safety and Security	Pages 79-82	
Chapter 5: Housing: Availability and Affordability	Pages 83-86	
Chapter 6: Housing: Modification and Maintenance	Pages 87-90	
Chapter 7: Public Transportation	Pages 91-94	
Chapter 8: Commerce	Pages 95-98	
Chapter 9: Enrichment	Pages 99-102	
Chapter 10:Inclusion	Pages 103-106	
Combined Action Plan	Pages 107-111	



How to use the *Community for a Lifetime*

Elder Friendly Community

Action Planning Tool

- A. Complete the Michigan *Community for a Lifetime* Elder Friendly Community Assessment sections.
- B. During your discussions, you'll identify some areas where your community excels. Write these factors in the *Community for a Lifetime Worksheet: Action Plan* section titled "your community's best features related to..." for each section of the assessment.

These are features you can promote, features that differentiate your community from others. There may be more or less than five depending on your community. Use additional space if needed.

C. During your discussions you'll also identify some areas where you could improve. Rather than writing the factors needing improvement on the planning document take some time as a group to identify specific actions that could be taken to address it. Write the specific actions in the *Community for a Lifetime Worksheet: Action Plan* space marked "opportunities for improvement related to..." for each section of the assessment.

These are possible action steps. There may be more or less than five depending on your community. Use additional space if needed.

Once you have identified the specific actions that are possible, complete the remainder of each section. Is the action something that can be accomplished in the short term, intermediate term or long term? What do you envision as the major obstacles to accomplishing the action step? What groups or organizations have the authority to do something about each item? How will you know when things have improved? Who on your team will take responsibility for following up with the contact groups?

D. As a final step, transfer your identified action steps to the *Michigan Community for a Lifetime Combined Action Plan*.

Transferring the action steps presents an excellent opportunity for prioritizing them. Items can be prioritized in several ways:

- Based on access to resources easiest to acquire resources first
- Based on importance to quality of life those the community values most highly go first
- Based on time required to accomplish them fastest first

Any method you choose is fine. The point is to continue moving ahead to make your community as elder friendly as possible.

WALKABILITY/BIKEABILITY

GOALS:

In a Community for a Lifetime, walking is a practical, viable option for seniors.

In a *Community for a Lifetime*, the physical environment is designed and maintained in a way that is sensitive to the needs of seniors.

A Community for a Lifetime has barrier-free multi-purpose trails and walking paths that can be used easily by seniors.

PURPOSE: WHY IS THIS IMPORTANT?

Many communities are beginning to realize that sidewalks, bike paths and crosswalks are not just 'extras,' but essential investments in the health and safety of their residents. Making sure our neighborhoods provide opportunities for everyone to be safely active, not only enriches quality of life but also improves health and increases longevity. In addition, steps taken to improve the environment for older adults are beneficial to others as well. For example, making sidewalks safe and accessible helps people in wheelchairs, parents pushing strollers, and young children walking to school, as well as older adults. Increased foot traffic can boost sales at local retail businesses, and there is evidence that property values increase in communities where residents are able to walk and bike easily.

(Source: Creating Communities for Active Aging, NHTSA)

31	sidewalks				
1.	Does your co	ommunity have a w	alkability plan?		
	Yes	No			
2.	Does your co	ommunity have an i	nventory of existi	ng sidewalk loc	ations and conditions?
	Yes		No		
	section of the should get a	e walkability assess	sment. If your con nunity does not ha	nmunity has an	ning questions in this inventory completed you inventory you can work with
3.	Reviewing th traffic areas:	e existing sidewalk	locations and co	nditions agains	t known high pedestrian
3a	. Are the sidev	walks in the known	high pedestrian a	reas complete?	?
	None	Some	Half	Most	
3b	. Identify gaps	in the sidewalk sys	stem in known hig	h pedestrian a	reas:
30	To what exte areas in good None Half	ent are the sidewalk d condition? Some Most	s in known high p	pedestrian	IMPORTANCE OF SIDEWALKS: Improved crosswalks and sidewalks for older pedestrians tend to bene other groups like parents with strollers and person in wheelchairs. In fact

3d. Identify existing condition problems in known high pedestrian areas:

You may want to schedule a walking tour of known high pedestrian areas and make notes on what you experience.

d fit IS many of the strategies listed here are likely to boost safe biking and walking among all generations.

(Source: Creating Communities for Active Aging, NHTSA)

	Iltiple known high pedestrian areas	The recently passed Transportation bill includes \$612 million for Safe Routes to School, a program to improve the safety and
sidewalk sys	linked with additions to the tem?	participation of youth in walking and biking to school. Perhaps
Yes	No	there are opportunities to improve intergenerational areas that can
Identify the li	nks:	benefit both youth and seniors.
3f. Are there pla	ces pedestrians would like to walk if	there were sidewalks available?
	-	
Identify the p	iaces:	
		ADA GUIDELINES:
		Current standards dictate that minimum
3g. To what exte intersections	nt do sidewalks have curb cuts at ? (PAC)	clear width needs to be 36" and minimum
None	Some	passing space needs to be 60". If the sidewalk is
Half	Most	less than 60", then 60" by 60" passing spaces
Which interse	ections need curb cuts?	need to be located at intervals not to exceed 200 feet. (Source: ADA Accessibility Guidelines –
3h. Are all new o	or improved sidewalks required to be ant?	Americans with Disabilities Act
Yes	No	Handbook. October, 1991)

3i.	Are residential facilities targeted to seniors required to have sidewalks?			
	Yes	No		
3j.	Are residential facil is easy?	ities targeted to s	seniors required to be	e built in locations where walkability
	Yes	No		
3k.	During road and sid pedestrians safe?	dewalk repair, are	physical accommod	dations and signs used to keep
	Yes	No		
31.				rfere with walking or wheel chair cles, placed out of the path of
	None	Some	Half	Most
4.	To what extent can safely?	major streets in l	known high pedestri	an areas be crossed easily and
	None	Some	Half	Most
	(Discussion on this	issue should con	nsider how needs dif	fer as seniors become older.)
4a	.Which streets are c	cause for concern	?	
	To what extent are	traffic light times	long enough for sen	iors to cross2 (LC M)
40				
	None	Some	Half	Most
	(There may be son centers.) Which lights need t		e this is especially c	ritical: e.g. near senior living

4c. To what ext	tent are there safety	islands on extra	wide street crossings?
None	Some	Half	Most
Not applica	ble		
Where wou	ld safety islands mal	ke sense?	
4d. To what ext	tent are crosswalks r	marked?	
None	Some	Half	Most
What cross	walks in known high	pedestrian areas	are not marked?
4 - 1 - 4	d lineit annun niata 0		— IMPORTANCE OF TRAFFIC
Yes	d limit appropriate? No		CALMING:
	eets where cars trave	el too fast:	Roundabouts, curb bulb-outs, and speed humps are all are forms of traffic calming which offer promise if properly applied to curb speeding and some

4f. To what extent is the speed limit enforced? (LC)

Regularly Occasionally Seldom

What steps would be needed to increase enforcement?

Roundabouts, curb bulb-outs, and speed humps are all are forms of traffic calming which offer promise if properly applied to curb speeding and some forms of aggressive driving. Pedestrians especially benefit from traffic calming. Traffic calming which employs physical changes to the roadway, signage or operation changes, can be thought of as a "silent policeman" enforcing speed limits where no law enforcement are present.

4g. Are there mid-block crosswalks or pedestrian traffic signals on long streets with no intersections? (LC)

Yes

No

Not applicable

Identify any needed mid-block crosswalks or pedestrian traffic signals needed:

5. Are there "pedestrian routes" identified between major residential areas and typical destinations?

Yes

No

If No, create a map identifying known pedestrian routes.

5a. To what extent are benches provided at regular intervals along "pedestrian routes" to allow people to rest? (PAC)

None

Some

Half

Most

Where would benches be helpful for seniors? (PAC)

5b. Is there a community plan for planting trees for shade along pedestrian routes?

Yes

No

If No, who could take responsibility for creating a plan?



IMPORTANCE OF PEDESTRIAN ROUTES:

Although many people are busy, they will walk to do errands if paths connect homes and offices with shopping, restaurants, and services. Active communities not only provide places for walking, they connect destinations and make it easier to fit walking into hectic schedules.



IMPORTANCE OF LIGHTING:

People tend to walk and bike where they have pleasant and safe places to do so. Trees, adequate street lighting, and trash removal do make a difference.

(Source: Creating Communities for Active Aging, NHTSA)

6.	To what extent is the safe? (LC)	nere adequate ligl	hting along sidewa	lks for pedestrians to be and feel
	None	Some		
	Half	Most		
	Where is lighting lin	mited?		
7.	Snow is a reality in	Michigan. Is it ha	andled safely:	
7a	.To what extent are snow storage?	sidewalks placed	I far enough back	from roadways to allow space for
	None	Some	Half	Most
7b	Does the communi roadways to allow s	ty require new an space for snow st	d improved sidewa orage? (PAC M)	alks be placed far enough back from
	Yes	No		
7c	. Does the communi	ty have a sidewal	k snow removal o	dinance? (PAC)
	Yes	No		
7d	. Is it enforced? (PAC)			
	Regularly	Occasionally	Seldom	IMPORTANCE OF TRAILS:
7e	To what extent are take place – schoo recreation centers, community walkers	Is and colleges/U shopping malls -	niversities,	Trails can sometimes be used as a way to link disconnected neighborhoods and
	None	Some	Half	Mo stommerce centers. The
	What locations are	currently open or	could be open:	Transportation Bill just passed contains \$370 million for trails.

Miles _____

Tr	ails		
8.	Abandoned railroad trails	l beds and/or util	ity corridors (where present) make excellent walking
8a	Ba. To what extent have abandoned railroad beds and/or utility corridors in your community been converted to walking/bicycling trails?		
	None Half	Some Most	Not applicable
	Identify any potentia	al trail routes tha	t exist:
8b			is and/or multi-use recreational trails are available in lude sidewalks.) (PAC)

GOALS

A *Community for a Lifetime* has people, structures and processes in place for assessing current conditions, planning for improvements, and evaluating progress in accomplishing them.

In a *Community for a Lifetime*, residents have access to and assistance using current technology.

In a Community for a Lifetime, emergency assistance with basic needs is available.

In a *Community for a Lifetime*, seniors have easy access to information and can easily get connected to services if they have a specific need.

PURPOSE: WHY IS THIS IMPORTANT?

A community that is Elder Friendly is willing to work at it. There is a *Community for a Lifetime* Leadership Team that works to assess the situation, identify areas for improvement or causes for celebration, and then identify and encourage the necessary action. The Leadership Team has support from the official political bodies within the community. Residents are aware of what the Leadership Team is doing and join in sharing their ideas and input. The Leadership Team meets regularly to evaluate progress and plan next steps. They communicate regularly with the community.

The planning processes and documents of a *Community for a Lifetime* recognize and accommodate the needs of seniors.

Today's seniors demand and use the latest technology. In a *Community for a Lifetime*, they have access to current technology, e.g.: cell phones, multi-channel television.

A Community for a Lifetime has systems in place to support any senior who should need assistance with basic necessities, e.g.: food, shelter, utilities.

Support for *Community for a Lifetime*

1.		Has a local <i>Community for a Lifetime</i> Leadership Team been established or an existing Team taken responsibility for leadership of the <i>Community for a Lifetime</i> application process?			
	Yes	No			
	If Yes, who is the Name: Title: Address: Phone: E-mail:	Team Leader?			
2.	Are at least 25%	of the Leadership Team seniors?			
	Yes	No			
3.		ship Team have staff support to assist with meeting arrangements, Team tes, information gathering, and associated tasks?			
	Yes	No			
3a	.If Yes, approxima	tely how many hours a week?			
3b	Name: Title: Organization: Address: Phone: E-mail:	vide the following information about staff people:			
	Name: Title: Organization: Address: Phone: E-mail:				

Supportive Community Systems

If more than two people, please add a sheet for additional staff members.

4.	9	body passed a resolution supporting the <i>Community for a Lifetime</i> mmunity for a Lifetime Leadership Team?
	Yes	No
	Attach a copy of the project, attach multi	e resolution, or, if more than one political jurisdiction impacts your ple resolutions.
5.	Has The Community	y for a Lifetime Leadership Team adopted an action plan for making overnents?
	Yes (No
	If Yes, please attacl	n a copy of the plan.
6.		ty's operating budget include funding to support improvements that unity for a Lifetime process?
	Yes	No
	If Yes, please ident 1. 2. 3.	ify government unit and what the funding is for and the amount.
	If more than three it	ems, please attach additional sheet
7.	Has the community	passed a senior millage?
	Yes	No
	Millage amount: Major uses:	Expiration:
8.	Has the Community communication with	for a Lifetime Leadership Team established mechanisms for regular the public?
	Yes	No
	If Yes, please descr	ibe:

Supportive Community Systems

9.		nity for a Lifetime Leadership Team provide regular opportunities for neir plans and actions?
	Yes	No
10		nity have a leadership development program for seniors that help them ols that enable them to participate more effectively as leaders within the
	Yes	No
Te	echnology Infra	structure
11	. Is cell phone cove	erage available in all parts of the community?
	Yes	No
	If No, describe the	e locations where cell phone coverage is not available:
	Describe plans for	full coverage:
12	. Is Multi-channel to	elevision available in all parts of the community?
	Yes	No
	If No, plans for ful	I coverage:
13	. Is high-speed inte	rnet access available in all parts of the community?
	Yes	No

Supportive Community Systems

If No, plans for	full coverage:
Describe cons	
	munity have a web site, where important community information is posted, mation about the <i>Community for a Lifetime</i> project?
Yes	No
If Yes, what is	the address of the web site:
15. Is Public Wirel	ess Internet access (WiFi or WiMAX) available in the community?
Yes	No
If Yes, describ 1. 2. 3.	e the locations:
-	ree, please add a sheet for additional locations.
Assistance Sei	vices
16. Does the com	munity have a home delivered meals program e.g. "Meals on Wheels?" (LC)
Yes	No
17. Does the com	nunity have a directory of services available to seniors? (LC)
Yes	No
If Yes, please	include a copy with the application.
18. Does the common assistance but	munity have a central phone number that people can call when they need don't know where to turn? (LC)
Yes (required)	No
If Yes,	

Supportive Community Systems

18a.	Is the number a	Is the number answered 24 hours a day/7 days a week?			
	Yes	No			
18b.	Is the number	promoted throughout the community?			
	Yes	No			
18c.		ess for follow-up with people who call to make sure they got connected riate group or organization?			
	Yes	No			
		npany (or companies) serving your community have a program to notify e of impending utility shut-off? (LC)			
Υe	es	No			
If 1. 2. 3.	Yes, list the com	panies that offer this service:			
	pes the communations?	ty have a process for providing residents with assistance in emergency			
Ye	es	No			
lf '	Yes, how many	people were served in the last year?			

GOALS

A Community for a Lifetime promotes good health for all its seniors.

Seniors in a Community for a Lifetime have access to quality medical services.

A Community for a Lifetime helps seniors remain independent as long as possible.

PURPOSE: WHY IS THIS IMPORTANT?

As we age it becomes necessary that we have access to quality health care. Quality health care can be defined as adequate, available and affordable and items such as transportation, social networks, and insurance are just a few things that can impact that access and determine where seniors choose to live. By creating communities that allow residents access to hospitals, quality healthcare professionals, pharmacies and medical supply offices, we are allowing residents to age in their homes thereby reducing the need to move into an assisted living facility as well as maintaining the social networks and support that individuals have already established. Strong social networks often times will provide respite for caregivers for those individuals that have been able to age in their homes as well as decrease depression and increase quality of life.

Wellness

1.	Are health fairs that provide information and screenings for seniors provided on a regular basis?				
	Yes	No			
2.	Are health educat	ion prograr	ns presented on topics important to seniors?		
	Yes	No			
3.	Do all senior cent	ers and nut	trition sites offer exercise programs on an on-going basis?		
	Yes (Programs should	No I be relevar	nt to the audience served)		
4.	Are low cost physical activity programs specifically designed for seniors easily accessible?				
	Yes (Programs should	No I be relevar	nt to the audience served)		
5.	Are preventative immunizations such as, influenza, pneumonia and various screenings such as, blood pressure, hearing, vision, PSA, bone density, mammogram available within the community?				
	Yes	No			
6.	Are there progran	ns available	e for seniors on:		
6a.	. depression? Yes	No	(Programs should be relevant to the audience served)		
6b.	. grief and bereave Yes	ement? No	(Programs should be relevant to the audience served)		
6c.	alcohol and subs	tance abuse	e? (Programs should be relevant to the audience served)		
	Yes	No			

Professional Medical Care

7.	Does your community have a hospital or medical center within 30 minutes of most people? $_{(\text{LC M})}$		
	Yes	No	
	If No, what is the dis	stance to the nearest hospital or medical center?	
	If Yes, does it have Yes	an emergency room? No	
8.		primary care physicians within 30 minutes of most residents equal or average of 1,325 persons per physician (1,810 in rural areas)?	
	Yes	No	
9.	Are mental health c	ounselors available within 30 minutes of most residents?	
	Yes	No	
10.	Is there a minor em	ergency care center available within 30 minutes of most residents?	
	Yes	No	
11.	Are there diagnostic most residents?	services such as, x-ray, hearing, vision available within 30 minutes for	
	Yes (required)	No	
12.	Are Mobile medical community?	services such as x-ray and blood drawing available to residents in the	
	Yes	No	
13.		ent services such as dialysis, physical therapy, respiratory therapists erapy available within 30 minutes of most residents?	
	Yes	No	
14.	Are accessible med community?	ical supply and oxygen supply vendors located/or deliver within the	
	Yes	No	

Access to Health Care

	5. To what extent have emergency responders been trained to be sensitive to the needs of older adults?				
None		Some	Half	Most	
16. Does the week?	6. Does the community have a pharmacy that is accessible 24 hours a day/seven days a week?				
Yes (red	quired)	No			
17. Does the	e pharmac	y deliver?			
Yes		No			
18. Are hom	ne health c	are services a	vailable with no	waiting list?	
Yes		No			
19. ls hospi	ce care av	ailable within t	thirty minutes of	most residents?	
Yes		No			
20. Is there	one dentis	t per 2500 pe	ople within 30 m	inutes of most people in	your community?
Yes		No			
21. Are ther	e doctors v	who are partic	ularly responsive	e to the needs of seniors	3?
Yes	No				
22. Are ther	e dentists	who are partic	cularly responsiv	e to the needs of seniors	s?
Yes	No				

Caregiver Services

23. Are caregiver education and support groups available?				
Yes	No			
24. Is there a system in place to inform caregivers about available support services?				
Yes	No			
25. Does the religious community support and participate in the senior care network?				
Yes	No			

GOALS

A Community for a Lifetime makes the safety and security of residents a priority.

PURPOSE: WHY IS THIS IMPORTANT?

Safety and security are important as they impact the daily lives of all residents within a community and can be broken into two categories: community and home safety. Community safety encompasses items such as pedestrian routes, crime, and vehicular routes. Home safety includes items such as home security and fall prevention. In order to create an environment in which a person can live a lifetime, programs and infrastructure need to exist that enable this. Home safety projects which include safety audits both by public safety officials and builders are important as they allow residents to remain in their homes for a much longer period of time. Community safety such as neighborhood watch and safe pedestrian routes allows individuals the independence to remain in their community without having to rely on others for all of their needs.

Public Safety

1.	To what extent would seniors say they feel safe living in your community?				
	None (Will the response of	Some differ based on th	Half e age of the respond	Most dent?)	
	seniors and/or cond	ducting informal s ssessment questi	curveys or focus grou	sider reviewing available surveys of ups of community seniors on this dgment call on seniors' perceptions	
2.	Do law enforcement needs of seniors as		eive training on how	to be sensitive to the changing	
	None	Some	Half	Most	
3.	Is law enforcement	is visible in the c	ommunity?		
	Yes	No			
4.	Does your commun	nity have a "neigh	borhood watch" prog	gram?	
	Yes	No			
	Are there neighborh Yes	noods where it is No	needed and not ava	ilable?	
	Identify:				
5.	To what extent do f needs of seniors?	ire department ei	npioyees receive tra	aining on how to be sensitive to the	
	None	Some	Half	Most	

Safety and Security

	<u> </u>	•		
6.	Is there a system or procedures in place to evaluate the factors behind pedestrian and bicycle injuries caused by crashes with motor vehicles and to recommend needed safety improvements? (PAC)			
	Yes	No		
	Please identify t	he most recent improvement made a	as a result of this system:	
7.	Do local papers away? (LC)	in your community stop delivery for	short periods of time while people are	
	Yes	No		
8.		ement offer a service for checking when owners are gone for ls?		
	Yes	No	Same communities have a	
			Some communities have a program where mail carriers will	
Pe	ersonal Safety		alert a third party when they notic that an older person living alone	
9.	Is the criminal justice system in your community, in cooperation with the Department of Human Services, actively identifying and prosecuting cases of elder abuse?		does not pick up his or her mail for a few days. Older people register the name of a designated person to be notified if mail is not claimed for a number of days. When the	
	Yes	No	mail carrier notices that an older person's mail is remaining in the	
10). Is a service for checking up on seniors living alone by phone available?		box, the carrier contacts the designated contact. That person then investigates.	
	Yes	No		
11	. Is there a formal them from, frauc	l program in your community for edud?	cating seniors about, and protecting	
	Yes	No		

CHAPTER 4 Safety and Security

12. To what external checks?	ent do people who pro	vide services	to seniors have criminal background
None	Some	Half	Most
13. Is there a "M	ail Carrier Alert"/Gate	keeper type p	rogram in your community? (LC)
Yes	No		
14. Does your popublic about	olice department or ot personal safety and s	her appropriat ecurity? (LC)	te agency have a program to educate the
Yes	No		
15. Will the polic	e department or other	agency in yo	ur community do in-home safety checks?
Yes	No		
16. Are smoke d if needed?	etectors and batteries	offered free	for seniors, including installation
Yes	No		
17. Is there a "9" emergencies	11" type system for reps? (LC M)	AARP has developed a driver education program, the 55	
Yes	No		ALIVE/Mature Driving program, which is completed by about
•	8. Are emergency cell phones provided to seniors who need them?		640,000 older drivers annually. Thirty-four states and the District
Yes	No		of Columbia have laws that requir insurance premium discounts or
19. Are driver re	-training courses avail	lable?	reductions in infraction points for older people who take an
Yes	No		approved driving course like 55 ALIVE.
			As people age there are skills the can learn that will help them to be
20. To what exteriors	ent are there street sig in your community? (ns at major	safer drivers. There are also improvements that can be made i
None	Some		the community to make it easier for older drivers to get around.
Half	Most		Clearly visible street signs and well-designed and signed parking lots and structures. Effective road
		35	marking.

35

CHAPTER 4 Safety and Security

21. To what extent are street signs large and easy to read? (LC)				
None	Some			
Half	Most			
22. To what exte	ent can street signs b	e read in the c	ark?	
None	Some			
Half	Most			
	ent do the parking lot ear and well-marked		structures in your community have?	;
None	Some	Half	Most	
24. To what ex	tent are parking lots	and parking str	uctures well lit? (LC)	
None	Some	Half	Most	

Housing: Availability and Affordability

GOALS

A *Community for a Lifetime* has a variety of housing options for older adults with different physical, social and/or financial status.

Housing in a Community for a Lifetime is affordable in relation to household income.

Zoning regulations in a *Community for a Lifetime* support the flexible needs of seniors.

PURPOSE: WHY IS THIS IMPORTANT?

Like other consumers, seniors want choices in housing that meet their needs. Those needs may change significantly during their senior years. Early on that can mean new construction of a single family home, it can mean downsizing a house or upsizing a cottage, or it can mean a condominium or an apartment. Later, it might mean shared housing with a friend or an accessory apartment with a family member. When more support is needed it might mean an assisted living center or a nursing home. In Elder Friendly Communities there is a planned effort to ensure that a variety of housing options are available and affordable. Zoning ordinances allow unrelated adults to share housing, allow adult family care homes, and allow accessory apartments for seniors. Availability and affordability of housing is a regular agenda item for the planning board. New construction is done using the standards of "universal design" to allow for ease of modification as needs change later in life.

Housing Availability

1. Has your community completed a Community Housing Assessment in the past three years?

Yes

No

If Yes, please attach a copy to your application.

2. If yes, does it project future housing needs for various populations based on anticipated changes in your community population?

Yes

No

A housing assessment offers policy-makers, developers, housing agency administrators, and others directly related to housing an overview of the current housing situation in the community. Second, it describes the changes that have occurred in the community's population base and corresponding shifts that resulted in housing stock.

This relationship provides context for forecasting housing needs. Finally, the analysis presents an objective assessment of future housing needs based on a combination of a) historical trends in housing utilization, b) recent trends in housing construction, and c) demand for housing based on population and income shifts.

(Source: North Dakota Statewide Housing Needs Assessment)

Housing: Availability and Affordability

3. Based on your Community Housing Assessment (or by other means – please describe), what kinds of housing needs to be developed to meet the future needs of seniors in your community?

Single-family Senior living center

Multi-family Mobile/Modular Homes

Assisted living Condominiums

Nursing home Add-on Apartments

Nursing home with dementia care

Other

(Discussion on this issue should address how needs differ as seniors become older.)

4. What is the extent to which the building code incorporates the concept of "universal design"?

Entirely Somewhat

Minimally Not at all

Zoning

5. Does the community's zoning ordinance restrict the housing options available to seniors? (PAC)

Yes No

- 5a. If yes, list the types of housing restrictions caused by your zoning ordinance: (e.g.: no accessory apartments restrict building density, restrict in-fill development.)
 - 1.
 - 2.

3.

- Universal Design the design of products and environments to be usable to all people, to the greatest extent possible, without the need for adaptation or specialized design.
- Equitable Use: The design is useful and marketable to people with diverse abilities.
- 2. Flexibility in Use: The design accommodates a wide range of individual preferences and abilities.
- 3. Simple and intuitive use: Use of the design is easy to understand, regardless of the user's experience, knowledge, language skills, or current concentration level.
- 4. Perception Information: The design communicates necessary information effectively to the user, regardless of ambient conditions or the user's sensory abilities.
- 5. Tolerance for error: The design minimizes hazards and the adverse consequences of accidental or unintended actions.
- 6. Low physical Effort: The design can be used efficiently and comfortably and with a minimum of fatigue.
- 7. Size and Space for Approach and Use: Appropriate size and space is provided for approach, reach, manipulation, and use regardless of the user's body size, posture, or mobility.

(Source: The Center for Universal Design (1997). The Principles of Universal Design, Version 2.0. Raleigh, NC: North Carolina State University.) Housing: Availability and Affordability

6.	Do community regulations (e.g. municipal codes, ordinances, and association bylaws) restrict or prevent housing modifications that older adults need to accommodate their changing physical, mobility and safety needs?			
	Yes		No	
7.	Do community regu	ulations restrict:		
7a	. Unrelated persons	living together in	the same unit?	
	Yes		No	
7b	. Dwelling unit size/s	quare feet per o	ccupant?	
	Yes		No	
7c. Construction of wheelchair ramps?				
	Yes		No	
7d	. Doorway size of at	least 32" wide w	vith swing clear hinges?	
	Yes		No	
7e	Location of electric	al outlets 18" – 4	8" above the floor?	
	Yes		No	
7f.	Hallway widths at le	east 42"?		
	Yes		No	
8.	Do community regulations permit mixed land use? (This means that retail establishments and community services can be placed within walking distance of residential areas)			
	Yes	No		
9.	, ,	t group houses c	uster zoning? (This means developers can design loser together as long as a portion of the development	
	Yes	No		
10	. Must energy efficie	ncy standards be	e met in all building and remodeling?	
	Yes	No		

Housing: Availability and Affordability

Affordability

11. Would most seniors in your community say their housing expenses are manageable?

Yes No
What specific concerns about cost would they express?

US Department of Housing and Urban Development (HUD) has determined that the percentage of household income spent on housing costs should not exceed 30%.

(If unsure about seniors' perceptions on this issue, consider reviewing available surveys of seniors and/or conducting informal surveys or

focus groups of community seniors on this and other similar assessment questions that ask for a judgment call on seniors' perceptions about a given asset).

12. Does cost limit the housing options of seniors in your community?

Yes No

(Is this true for different housing options people have at different ages?)

13. Are seniors in your community who might need services aware of assistance programs for utilities or other expenses related to housing?

Yes

No

Housing: Modification and Maintenance

GOALS

In a *Community for a Lifetime*, seniors have access to services for making home modifications that are needed as they age. (Services are available at reduced cost for those with limited incomes.)

In a *Community for a Lifetime*, seniors have access to home maintenance services necessary to keep their property functional and attractive. (Services are available at reduced cost for those with limited incomes.)

PURPOSE: WHY IS THIS IMPORTANT?

Routine maintenance is a critical part of home ownership. In addition, changing physical capacities may necessitate modifications to existing homes. In a *Community for a Lifetime*, there are reputable home repair and modification contractors. Free assessments are available to help residents identify needed repairs and modification opportunities. The community also has a program that ensures that residents of limited financial means are able to get needed repairs and modifications.

Home Modification

1.	Is there an adequate number of licensed contractors who do interior and exterior modifications to homes to accommodate the changing needs of seniors? (e.g.: grab bars, ramps, door handles and locks, thresholds, overhead cabinets)				
	Yes	No			
	What is the average completed?	e waiting time between contacting a contractor and having a job			
2.	Is a list of registered easily?	d and licensed contractors maintained where seniors can access it			
	Yes	No			
3.		vice available to assist community members of limited means with modifications to homes?			
	Yes	No			
4.	Is a service available problems?	le to mediate between seniors and contractors when there are			
	Yes	No			
5.	Are assessments as better function and	vailable to help seniors identify opportunities to modify their homes for safety?			
	Yes	No			
	If Yes, who provides 1. 2. 3.	s the assessment?			

Housing: Modification and Maintenance

Home Maintenance

6.	Do businesses exist in the community that provide assistance with routine or seasonal home maintenance chores (snow removal, yard work, raking, putting away lawn furniture, putting up screens or storm windows, weatherization, gutter cleaning, etc.)? (LC)			
	Yes	No		
7.	7. Is there a program or service available to assist community members of limited means with seasonal home maintenance chores?			
	Yes	No		
8.	Do businesses in the services?	community provide housekeeping services, including heavy cleaning		
	Yes	No		
9.	is a service available	e that provides people to run errands for seniors?		
	Yes	No		

In a *Community for a Lifetime*, affordable transportation is available that riders find convenient, safe and dependable for getting to common travel destinations. (Accommodations are made for people of limited income.)

Seniors in a *Community for a Lifetime* have several transportation options nearby for out-of-town travel

PURPOSE: WHY IS THIS IMPORTANT?

There are many kinds of public transportation;: bus services, light rail systems, ride-on-demand services, and taxicab service. The availability of transportation varies greatly from community to community. When options are limited it can be especially challenging for the 21% of Americans age 65 and older who do not drive. In University of Michigan the Surface Transportation Project study, Linda Bailey found that more than half of non-drivers age 65 or older stay home on any given day partially because they lack transportation options. These older non-drivers have a decreased ability to participate in the community and the economy. The study also found that when public transportation is available, older Americans make regular use of it.

The Beverly Foundation developed five criteria for senior friendly transportation in 2000. They are:

- Availability: Transportation exists and is available when needed, including evenings and weekends.
- Accessibility: Transportation can be reached and used, stops are reachable, stairs are negotiable.
- Acceptability: Vehicles are clean, safe and user friendly (operators are courteous and helpful).
- Affordability: Fees are affordable and options exist for those of limited means.
- Adaptability: Transportation can be modified or adjusted to meet special needs (e.g. wheelchair).

"Aging Americans: Stranded Without Options" Linda Bailey, Surface Transportation Policy Project, UofM, April 2004. Retrieved from Ageline January 25, 2005

"More than one in five (21%)
Americans age 65 and older do
not drive. More than 50% of nondrivers age 65 or older stay
home on any given day partially
because they lack transportation
options. Older non-drivers have
a decreased ability to participate
in the community and the
economy. Where public
transportation is available, older
Americans make regular use of
it.

Public Transportation

1.	Does the community	ty have a public to No	ransportation plan?		
2.	Does the community transportation authorogram for the general Yes (required))	ority? For a smal	I town, this could o	onsist of a "Dia	l-a-Ride" type
3.	When is this system Saturday all day, S				aturday daytime, Holidays all day? ^(LC)
	Please provide sys	tem availability:			ricans with
4.	To what extent are major shopping and service areas covered by the public transportation system? (LC M)			Disabilities Act (ADA) mandates that all public transportation become more accessible to people with	
	None	Some		physical and disabilities.	
	Half	Most			
	Please identify area	as not covered:			
5.	To what extent do	operators publicly	announce upcomi	ng stops?	
	None	Some	Half	Most	N/A
6.	To what extent are	public transporta	tion stops clearly n	narked? ^(LC)	
	None	Some	Half	Most	N/A

CHAPTER 7

Public Transportation

7.	To what extent are there shelters at public transportation stops?					
	None	Some	Most	All	N/A	
	Not applicable					
8.	To what extent	are there place	s to sit at public trans	sportation stop	s?	
	None	Some	Most	All	N/A	
	Not applicable					
9.	To what extent	are public trans	portation stops well li	t?		
	None	Some	Half	Most	N/A	
10	. Is it easy to get	information on p	oublic transportation r	outes and sch	edules? (LC)	
	Yes	No				
11	. Are public trans enough print for	•	ules in large ble to read them?			
	Yes	No		limitations	seniors have visual that make it difficult associate the	
12	. In your opinion, public transporta			landscape the stop w	that is passing by with there they need to get	
	Yes (Would the resp seniors?)	No onse vary base	d on the age of the	stops incr	ly announcing the eases the ability and these riders.	
	If no, what changes are needed to ensure a feeling of safety?					
	surveys of senio	ors and/or condu and other simila	erceptions on this issuucting informal survey r assessment questio ven asset).	s or focus gro	ups of community	

 13. In your judgment, do most seniors in your community feel the fare for public transportation is affordable? (LC) Yes No (Would the response vary based on the age of the seniors?) If No, what action would be needed to improve it? (If unsure about seniors 'perceptions on this issue, consider reviewing available surveys of seniors and/or conducting informal surveys or focus groups of community seniors on this and other similar assessment questions that ask for a judgment call on seniors' perceptions about a given asset). 14. Is it easy to reach a public transportation stop for most people in your community? (LC) Yes No 15. Can seniors bring a helper onto public transportation without charge? Yes No 16. Are counselors available to help people evaluate and meet mobility needs? Yes No 17axi Service 17axi Service available in your community? (LC) Yes No 17b. Is taxi service available 24/7/365? (LC) Yes No 17b. Would most residents feel taxi fares are reasonable? (LC) Yes No 							
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Taxi Service 17. Is taxi service available in your community? (LC) Yes No If Yes, 17a. Is taxi service available 24/7/365? (LC) Yes No 17b. Would most residents feel taxi fares are reasonable? (LC)	Yes	3	No				
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If Yes, 17a. Is taxi service available 24/7/365? (LC) Yes No 17b. Would most residents feel taxi fares are reasonable? (LC)	17. ls ta	axi service avail	able in your community? (LC)				
17a. Is taxi service available 24/7/365? (LC) Yes No 17b. Would most residents feel taxi fares are reasonable? (LC)	Yes						
Yes No 17b. Would most residents feel taxi fares are reasonable? (LC)	If Y	es,					
17b. Would most residents feel taxi fares are reasonable? (LC)	17a.	Is taxi service a	vailable 24/7/365? ^(LC)				
		Yes	No				
	17b.	Would most res	idents feel taxi fares are reasonable? (LC)				

se	ırveys c eniors o	of seniors and/or cond	erceptions on this issue, consider reviewing available lucting informal surveys or focus groups of community ar assessment questions that ask for a judgment call on iven asset).
17c.	Is taxi	service prompt? (LC)	
	Yes	No	
17d.	Are ta	xis clean and well ma	intained? (LC)
	Yes	No	
17e.	Do pa	ssengers feel safe us	ing this taxi service? (LC)
	Yes	No	
17f.	If ride	s need assistance, is	it company policy for the taxi driver to help? (LC)
	Yes	No	
Out-	-of-To	own Travel	
18. Th		nearby access to out- No	of-town travel options, such as: air, bus and train?
19. Are there home pick-up and drop off services for people traveling out-of-town? Yes No			

The businesses in a *Community for a Lifetime* accommodate needs and product choices of older customers.

PURPOSE: WHY IS THIS IMPORTANT?

It only makes sense for businesses to target this expanding customer base. Seniors hold three quarters of the financial assets in the US. They have eight of every ten savings accounts, seven of ten money market accounts, half of all corporate stocks, and they purchase about half of all domestic automobiles. They own three quarters of the homes, most of which are worth more than the national average. There is no question that this is the segment of the population with the resources to make significant purchases. However, success with this population requires businesses to make changes. These changes demonstrate that the businesses recognize the changing needs of seniors as they age. In turn, seniors feel recognized and appreciated by the businesses and choose them when they make their purchases.

Access

1.	. Are the following types of businesses: grocery stores, drugstores, banks, barbers, hairdressers, coffee shops, dry cleaners, book-stores, and sundries stores -generally distributed throughout the community in locations where they can be easily accessed by seniors? (LC)				
	Yes	No			
1a	a. Are there any areas with high concentrations of seniors where there is not good access to these types of businesses?				
	Yes	No			
	If Yes, describe:				
2.	Are legal services within 30 minutes			e care plans, power of attorney availa	ble
	Yes	No			
	163	NO			
	If No, where do re	sidents typically	get these serv	vices?	
3.	Are high quality, for access to seniors		egetables avai	lable throughout the community with ea	asy
	None	Some	Half	Most	
4.	How many restau	rants are within t	he boundaries	s of your defined community?	

	1. 2. 3. 4. 5.	enities for Ser		ur community frequented by semor	5!
5.	To what extent push-plate entr		n your communit	/ have lightweight, power assist do	ors, and
	None	Some	Half	Most	
6.	To what extent	do grocery store	s in your commu	nity deliver? (LC)	
	None	Some	Half	Most	
7.	To what extent	do grocery store	s in your commu	nity provide carryout service? (LC)	
	None	Some	Half	Most	
8.	To what extent	do large stores i	n your communit	y provide motorized shopping carts	s? (LC)
	None	Some	Half	Most	
9.	To what extent store where se	do large stores i niors can rest wh	n your communit ile shopping? ^{(LC}	y have sitting areas located throug	hout the
	None	Some	Half	Most	
10		are businesses i eir signage and p		ty sensitive to some senior's sight	
	None	Some	Half	Most	
11	. To what extent to seniors?	do businesses ir	your community	train their employees in providing	service
	None	Some	Half	Most	
12	. To what extent	do buildings in th	ne community ha	ve business names prominently dis	splayed?
	None	Some	Half	Most	

13. To what extent do businesses in the community have: 13a. Accessibility to restrooms?				
None	Some	Half	Most	
13b. Adequate	e parking, within a	reasonable dista	nce to the business?	
None	Some	Half	Most	
13c. Parking v	with good lighting			
None	Some	Half	Most	
13d. Sidewalk	s separate from the	e parking area?		
None	Some	Half	Most	
13e. Store dir	ectories provided a	t the entrance?		
None	Some	Half	Most	
Employment				
14. Can seniors w community?	vho desire employn	nent find several	elder friendly employers in the)
Yes	No			
15. Is there an en most resident		nt service with s	kill in placing seniors within 30	minutes of
Yes	No			

16. Is there is a plan to ensure a reliable workforce to meet the needs of local residents?

Yes

No

The name of the agency responsible for preparing the plan:

17. Is there a SCORE (Service Corps of Retired Executives) program in the community?

Yes

No

In a *Community for a Lifetime,* there are a wide variety of activities that are attractive, affordable and accessible to seniors regardless of financial abilities.

PURPOSE: WHY IS THIS IMPORTANT?

By providing a wide range of diverse opportunities for enrichment, communities enable residents to stay involved and civically engaged. Enrichment and community engagement are important because they offer a sense of inclusion. This sense of inclusion will result in a more active and healthy lifestyle, not only for the resident but for the community as well. The senior population has a number of assets that a community can benefit from: as such, it is important to provide enrichment activities that are meaningful and beneficial to them. Their time, knowledge, and expertise are vital to the success of a community, and by providing opportunities for enrichment, we are ensuring that they will choose to age within their community.

Public Spaces

about a given asset).

	•		
1.			identify valued natural resources including natural and utility corridors, river or pond access and wetlands?
	Yes	No	There is no Master Plan
2.		•	include provisions to protect or create linkages between oor recreation areas?
	Yes	No	There is no Master Plan
3.	3. Is there an inventory of parks, recreation and sports opportunities that has been compiled for the community and is available to the public?		
	Yes	No	
	Is the inventory ava	ilable on-line to No	provide 24-hour access?
4.	Does the communit	y have a senior	center or community focal point for senior?
	Yes	No	
	Is the Senior Cente Yes	r well connected No	and integrated with community resources?
5.	a. Are tax dollars allocated for parks and recreation facilities and activities in the current operating budget?		
	Yes	No	
	5b. Would most ser recreation facilities? Yes	_	they are welcome in the community's parks and
	seniors and/or cond	ducting informal	ns on this issue, consider reviewing available surveys of surveys or focus groups of community seniors on this tions that ask for a judgment call on seniors' perceptions

6.	Would most residents agree with the statement, "The parks here are safe?"						
	Yes No						
	If no, please explain:						
	(If unsure about seniors' perceptions on this issue, seniors and/or conducting informal surveys or focus and other similar assessment questions that ask for about a given asset).	s groups of community seniors on this					
7.	Would most residents agree with the statement, "	The parks here are pleasant?"					
	Yes No	,					
	If No, what major issues need resolved?						
	(If unsure about seniors' perceptions on this issue, consider reviewing available surveys of seniors and/or conducting informal surveys or focus groups of community seniors on this and other similar assessment questions that ask for a judgment call on seniors' perceptions about a given asset).						
Αı	rts and Entertainment	National Center for Creative					
8.	Does the community have a movie theater? (LC)	National Center for Creative Aging "The whole society benefits					
	Yes No	when older adults, with their wisdom and lifetime of experience,					
	Does it offer discounted senior prices? Yes No	are given opportunities to transmit their skills and perspectives through creative activities. Research on the					
9.	Are earphones for hearing assistance available at all local movie theaters? (LC)	impact of participation in arts and cultural programming points to a vital relationship between creative					
	Yes No	expression and healthy aging."					
10	. Are there opportunities to attend such events as: theaters, museum and sporting events?						
	Yes No						

Recreation

Yes

 Community ice skating arena 	 Basketball courts
 Roller skating/Inline skating facility 	 Golf courses
 Swimming pool 	 Volleyball facilities
 Weight training facility 	 Handball/squash/racquetball facilities
 Tennis courts 	 Shuffleboard
 Bowling 	 Cross country ski trails
 Hiking 	 Downhill skiing
Fishing	 Boating/canoeing
 Baseball/softball/soccer fields 	Other, please list:
Lifelong Education 12. Does your community have a public Yes No 13. Does the library in your community have a public Yes No 14. Does the library in your community have a public Yes No	reference materials, audio and video materials, newspapers, periodicals, and computer data
14. Is there a bookmobile or remote sate	ellite sites?
Yes No	
15. Does you library offer informational p	programs on topics of interest to seniors?
Yes No (Would the response vary based on	the age of the seniors?)
, , , , , , , , , , , , , , , , , , , ,	,

11. Which of the following are available and open to the public in your community? (PAC)

No

16. Do the schools in your community offer courses that seniors can participate in at low or no coast? (LC)

17. Are educatio	nal day trips availa	able?	
Yes	No		
Celebrations			
18. Does the cor	nmunity celebrate	its history and cla	aims to fame with festivals and events?
Yes	No		
If Yes, pleas	e list:		
19. Does the cor	nmunity celebrate	its cultural heritaç	је?
Yes	No		
If Yes, pleas	e list events:		
activity, such	st 12 months has a as, public walks, allenges, etc?	biking events,	ponsored events that promote physical
Yes	a	No	
If Yes, pleas	e list:		
ii 100, piodo	o not.		"Older Americans that are more engaged, especially in
			volunteering and other kinds
			of activities, are usually more satisfied with their retirement.
			They get hooked on volunteering. It not only gives
			back to the community, but it
			gives back to the volunteer." (Source: Sheila Zedlewski,
			Sacramento Bee, 8/1/05)

V۸	liinte	ering
10	ıuııcc	CITTING

21. Is there a program to help seniors identify volunteer opportunition	es?
---	-----

Yes No

22. Does a range of opportunities exist for seniors who want to volunteer?

Yes No

(Discussion on this issue should address how needs differ as seniors become older.)

Spiritual

senior member	•	s encourage participation by regular contact and providing ad activities?
Yes	No	
24 To what avtor	at do foith book	od organizations activaly

24. To what extent do faith-based organizations actively support their senior members with activities specifically for them?

All organizations Most Some

25. Are faith-based organizations active in assisting with meeting needs of senior members for transportation, family counseling, preventing isolation, etc?

Yes No

"Religious or spiritual life is one of the top two most important areas to boomers – second only to family and friends." (Source: "Boomers at Midlife: The AARP Life Stage Study" Wave 3, 2004.)

It is important that faithbased organizations provide services to their older-members.

- Programs for seniors who are homebound, hospitalized or otherwise unable to attend services.
- Greeters and ushers trained to provide assistance when needed.
- Accessible worship facilities.
- Printed materials with type size large enough to be read by seniors.

In a *Community for a Lifetime* seniors are valued and respected.

PURPOSE: WHY IS THIS IMPORTANT?

Everyone wants to feel valued and respected, to have a sense of belonging in the community where they live. The value seniors bring to communities is significant. Today's seniors are a major component of our system of caregiving. Seniors are often the caregivers for spouses, parents, and/or grandchildren. Seniors volunteer in many roles bringing their knowledge, wisdom and skills to the community and its members. In addition, seniors, through their sources of income, are often a source of financial stability for communities. They often provide the capital that make it possible for communities to make improvements and add amenities.

All seniors ask in return is respect for their contributions. Respect can be demonstrated in many ways. Encouraging and supporting senior participation in community discussions and activities demonstrates recognition of value. Identifying the goal of becoming a *Community for a Lifetime* shows seniors they are appreciated. As they move through the community seniors find that members of the community have positive attitudes about aging and seniors.

Seniors Valued and Respected

		•			
1.		and make recomm		the needs of older adults in their	
	Yes Plan	No	No Master		
2.	Have local government units established official policies specifying the importance of including seniors and information about seniors in all program development and decision-making		nce of including seniors in all	"Nearly 40 percent of older Americans provide care to family	
	processes? Yes	No		members. Older caregivers sper 580 hours a year on average helping their spouses, parents,	
3.	Would seniors say they feel welcome and are encouraged to attend community meetings?			laws, and grandchildren." (Source: Urban Institute, Perspectives on Productive Aging,	
	Yes	No		July 2005)	
	(If unsure about seniors' perceptions on this issue, consider reviewing available surveys of seniors and/or conducting informal surveys or focus groups of community seniors on this and other similar assessment questions that ask for a judgment call on seniors' perceptions about a given asset).				
4.	a. Are seniors' contributions regularly recognized in publications and public meetings?				
	Yes	No			
	b. Are exceptional contributions by seniors recognized with awards and public ceremon			ed with awards and public ceremonies?	
	Yes	No			

Senior Participants

5. Are seniors represented on most public community boards and committees?

Yes No

6. Is transportation to the polls available for seniors on election day?

Yes No

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On several questions, an abbreviation is listed at the end of the question indicating that the particular question came from an existing assessment document source. The two sources are:

(PAC) Promoting Active Communities

http://www.mihealthtools.org/Communities/default.asp?tab=preview

(LC) Livable Communities

http://www.aarp.org/research/housing-mobility/indliving/d18311_communities.html